

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:) Conf. No.: 6038
Anthony J. Dezonno)
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Serial No.: 10/090,499) Filed: March 4, 2002
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For: INTELLIGENT INTERACTIVE) Art Unit: 2617
VOICE RESPONSE UNIT)
)
Examiner: Genack, M.)

AMENDMENT

Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-0001

In response to the Office Action mailed March 31, 2011, please amend the claims
in the above-identified application as follows: